

Privacy Policy Vakantiepark Delftse Hout

24th May 2018

Vakantiepark Delftse Hout attaches a high degree of importance to the protection of your personal data. In this privacy policy, we want to provide clear and transparent information on how we deal with personal data.

We will do everything we can to ensure your privacy and therefore we process all personal data with great care. In all cases, Vakantiepark Delftse Hout shall comply with the applicable rules and regulations, including the General Data Protection Regulation.

This means that:

- We will process your personal data in accordance with the purpose for which they were provided. These purposes and type of personal data are described in this privacy policy;
- The Process of your personal data is limited to only those data which are at least necessary for the purposes for which they are processed;
- We will ask for your explicit permission if we need more data for the processing of your personal data;
- We have taken appropriate technical and organizational measures, to ensure that the security of your personal data is guaranteed;
- We will not transmit any personal data to other parties, unless this is necessary for the process of the purposes for which they were provided;
- We are aware of your rights regarding your personal data, to inform you of this and respect this.

As a holiday park, we are responsible for the processing of your personal data. If you have any questions after you have read our privacy policy, or in a more general sense, or if you want to contact us, you will find the contact details at the bottom of this document.

Processing of Personal Data from guests and potential guests.

Personal data as established in our administration or which will be requested for certain information, will be processed by Vakantiepark Delftse Hout for the following purposes:

- Sending information about Vakantiepark Delftse Hout.
- Sending information about your stay.
- To inform you of news, like the newsletter or e-mail messages.
- Invoicing of reservations made by you.
- Asking for your opinion at the end of your stay.

The basis for this personal data is:

- Information requested by phone, e-mail/website or by post.
- Reservation requests.
- For a feedback.

For the purpose(s) above we may ask for the following personal data:

- First name
- Last name
- Address and hometown
- Phone number
- E-Mail address
- Date of birth (of all the guests)
- Registration/car license number

Your personal data will be stored by Vakantiepark Delftse Hout for the benefit of the above-mentioned processing(s) for the period:

- Of a maximum of 7 years in the financial administration.

Processing of Personal Data from Suppliers.

Personal data from suppliers will be processed by Vakantiepark Delftse Hout for the following purpose(s).

- Administration purposes like invoicing and offers- and contract fixation.
- Communication about the orders and/or invitations.
- Executing or issuing an orders.
- Evaluation of the implementation of the contract.

The basis for this personal data is:

- The Agreed contract
- Evaluation Form

For the purpose(s) above we may ask for the following personal data:

- First name
- Last name
- Company name
- Phone number
- E-Mail address
- Fiscal number
- KVK number
- Bank details

Your personal data will be stored by Vakantiepark Delftse Hout for the benefit of the above-mentioned processing(s) for the period:

- Of a maximum of 7 years during the term of the agreement and thereafter only in the financial administration.

Provision to third parties

The information you provide to us may be provided to third parties if necessary for implementation of the purposes mentioned below.

For example, we use a third party for:

- Providing administrative processes
- Providing newsletters and invitations

We never give personal data to other parties where we do not have a processing contract. With these parties (processors) we make the necessary arrangements to ensure the security of your personal data. Furthermore we will not disclose the information provided by you to other parties, unless this is legally compulsory and permissible. An example of this is that the police, in the context of an investigation, can request (personal) data from us. In such a case, we must cooperate and are obliged to issue this information. We may also share personal data with third parties, if you give us a written approval.

Within the EU

We do not provide any personal data to parties established outside the EU.

Minors

We only process personal data of minors (persons under the age of 18) if written permission has been given by the parent, guardian or legitimate representative.

Retention Period

Vakantiepark Delftse Hout does not keep personal data longer than necessary for the purpose for which they are provided or required by law.

Security

We have taken appropriate technical and organizational measures to protect personal data. For example we have taken the following measures, to protect you from unlawful processing;

- All persons on behalf of the associations who may be aware of your data are bound to secrecy.
- We have a username and password policy on all our systems;
- We make back-ups of the personal data to be able to recover it from physical or technical incidents;
- We test and evaluate our measures regularly.
- We restrict the use of physical documents and Excel documents with personal information.
- Only officials who require information on persons pursuant to their function shall be given access to the information relevant to them.

- The directors have been informed of the importance of the protection of personal data.

Data rights

You have the right to inspect, rectify or delete the personal data which we have received. You can also object to the processing of your personal data (or any part of it) by us or by one of our processors. You also have the right to retransfer the submitted data to yourself or on your request directly to another party. We have the right to ask you to identify yourself before we carry out aforementioned requests. Should we process your personal data on the basis of permission given by you to do so, you always have the right to withdraw this consent.

Complaints

If you have a complaint about how your personal data is processed, please contact us directly. If you remain unhappy on how we solve your complaint, you always have the right to go to the data protection authority. This is the supervisory authority in the field of privacy protection.

Questions

If you have any questions or comments in response to our Privacy policy, please contact us.

Contact details

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